# **Membership/Guest Code of Conduct**



The Valley of the Sun JCC (The J) on the Ina Levine Jewish Community Campus provides a friendly and comfortable environment for all.

The J is committed to providing a safe, welcoming, inclusive, and equitable environment for all members, participants, guests, and staff.

As adopters of the Commitment to Safe, Respectful, and Equitable Jewish Workplaces and Communal Spaces, we promise to implement comprehensive standards in our organization to achieve the goals of safety, respect, and equity. We adhere to a high ethical and legal standard for prevention and response to harassment and discrimination.

**Our Member Code of Conduct** outlines prohibited behavior, but the actions listed below are not an all-inclusive list of behaviors considered inappropriate in our facilities or programs.

We ask individuals who enter the facility to always act appropriately and abide by the following policies:

- 1. All individuals shall enter The J in an authorized manner via key card or by showing a valid ID at security.
- 2. All youth under the age of 10 must be supervised at all times by a parent or guardian, when not attending a registered program. The minimum age to be unattended when not attending a registered program or in Kid's Club is 10 years of age.
- 3. The J is a multi-use facility; attire appropriate to the activity is required at all times.
- 4. All people using The J are expected to adhere to the posted schedules and rules for usage of each facility area. This includes: the gymnasium, public areas, pools and splashpad, fitness center (including all studio classes), pickleball center, youth and camp wing, early childhood center, etc.
- 5. All people using The J are expected to behave in a mature, respectful, and responsible manner, and to respect the rights and dignity of all other members, participants, guests, staff, and property.
- Packages and bags should not be left unattended at any time. People should report unattended packages or bags to any J Staff or Security. Do not hesitate to notify staff/security if you see something you do not feel right about.
- 7. Use of facilities outside of outlined hours is not permitted.
- 8. Smoking is prohibited, including vapes.
- 9. Carrying weapons of any kind are prohibited.
- 10. No use or possession of illegal substances on J property, in J vehicles, or at J sponsored programs.
- 11. Members, participants, guests, and staff will not engage in disruptive actions. These include, but are not limited to:
  - Angry, vulgar, or abusive language, including swearing, name calling, and shouting.
  - Physical contact with another person in an angry or threatening way.
  - Any demonstration of sexual activity, or sexual contact with another person.
  - Harassment or intimidation by words, gestures, body language, or menacing behavior.
  - Theft.
  - Behavior that results in destruction of property.

- Carrying or concealing weapons, objects, or devices that may be perceived as weapons.
- Loitering on J property.
- Aiding or abetting in the unauthorized entrance of any person.
- Taking unauthorized pictures of members or staff.
- Other conduct of an inappropriate, threatening, or offensive nature.

The J, through its Leadership and Board of Directors, reserves the right to remove from the premises any individual acting in inappropriate manners, and further reserves the rights for additional disciplinary actions including but not limited to cancellation of membership, or involvement of local law enforcement.

## **Member Key Cards**

- Key Cards identify you as a J member and grant you access to designated areas of the facility. All members are required to scan their key tag upon entry at the membership desk.
- 2. Key Cards will be provided to each active member 10 years or older.
- 3. Key Cards cannot be used by anyone other than the member it has been issued to.
- 4. Any member who has forgotten their Key Card will have to present ID at security for admittance to the facility.
- 5. Each individual needs to check in regardless if you are on the same family membership.
- 6. If you lose your Key Card, you can replace it for \$7.

# **Caretaker Policy**

- 1. We do not provide Key Cards for anyone without an active membership.
- 2. Caretakers are permitted access when accompanying and directly supervising, assisting, dropping off or picking up youth members or adults who need assistance.
- 3. Caretakers may not bring in other non-paying guests to accompany them while they are supervising others.
- 4. Caretakers may use a guest pass (at cost) to use the facility when not providing direct supervision to the individual in their care.

# Fitness Instruction, Personal Training, and Sports Specific Training

- J members and guests are not allowed to bring in outside personal trainers or sports trainers (i.e. basketball) to provide one-on-one and/or group training anywhere in the facility. The J employs trainers who conduct both private and small group trainings and clinics which are open to members and guests.
- 2. Members & Guests may not provide services, whether free or paid, to other members or guests for personal training, fitness classes or sports specific training.

# **Fitness Center**

- 1. No child under the age of 10 is permitted in the fitness center.
- 2. Children 10-12 may use the fitness center accompanied by a parent or guardian.
- 3. Children 13+ may use the fitness center without parent supervision.
- 4. Closed-toe athletic shoes and athletic apparel, including shirt and bottoms must be worn in all areas.
- 5. Glass bottles are prohibited.

#### **Aquatics: Splash Pad & Pools**

- 1. We ask all swimmers to rinse before entering the pool.
- 2. Lifeguards are always on deck and their directives must be followed.
- 3. Non-swimmers and children under the age of 10 must have in-water supervision by a capable adult.
- 4. Appropriate bathing suit attire must always be worn on deck. No deck changing is allowed.
- 5. All children in the Splash Pad must be accompanied by an adult.
- 6. Glass bottles and containers are not permitted in the aquatics area.
- 7. Swimmers needing to wear a diaper must use appropriate swim diapers.

#### **Locker Rooms**

- Locker rooms have lockers for daily use only. If you are interested in leaving your items at the J., please contact a membership team member to inquire about availability for locker rental (annual fees apply).
- 2. Use of cell phones in The J shower and locker room areas is not permitted.
- Use of any video/picture-taking equipment, including camera phones, in The J shower rooms, locker rooms and fitness center area is not permitted.
- 4. Children over the age of 3 are not permitted into the locker room of the opposite gender.
- 5. Towel service is an in facility amenity and are not permitted to be taken off the premise.

#### Gymnasium

- 1. Glass bottles are prohibited in the gymnasium.
- 2. Clear drinks in closed containers are allowed.
- 3. No food is to be consumed in the gymnasium.
- 4 Athletic shoes (sneakers) are required for use of this space.

## **Early Childhood Center**

- 1. The Early Childhood Center (ECC) space is limited to the staff, participants, and families of this program. Non-ECC members are prohibited from entering.
- 2. If you choose to disenroll from the ECC, standard Membership cancelation procedures are required.

## Ninja Course

- 1. Children between 7-15 years old MUST be supervised.
- 2. No child under the age of 7 is permitted.
- 3. No outside food or drinks other than water permitted on the course (no coolers or lunch boxes).

- 4. Closed toed shoes are mandatory for all participants and must be worn at all times (no sandals, flip flops, or bare feet).
- 5. One person per obstacle at a time.
- 6. Respect the course. No misuse of obstacles, horseplay, flips, running, or tricks of any kind.
- 7. We reserve the right to alter, add, remove, and make any exceptions to any posted rules at any time.

#### **Pickleball Center**

- All recreational facilities are for the exclusive use of members and their guests, who are expected to follow The J Pickleball Code of Conduct.
- 2. Members are responsible for their guests and must accompany them at all times.
- 3. Appropriate attire, including soft rubber soled shoes and shirts, is required. No street, hiking, golf, or hard soled shoes and no flips flops or sandals are allowed.
- 4. No glass containers on or near the courts.
- 5. Remove all personal items/trash/debris from court after play.
- 6. Limit cell phone use and volume.
- 7. No personal music is allowed.
- 8. No smoking or vaping is allowed.
- 9. No animals are allowed on or near the courts unless they are designated as a service animal.
- 10. Pickleball play only. No basketball, tennis, bikes, rollerblades, skateboards, etc. allowed on the courts.
- 11. Do not play on wet courts unless given permission from staff.
- 12. Members and guests use the courts at their own risk.
- 13. The J is not responsible for accidents and/or injuries.
- 14. Please visit the membership desk if you are experiencing access issues. Do not climb the fences to get access to the courts.
- 15. I will not engage in unsportsmanlike conduct or encourage others to do so.
- 16. I will not flaunt my position.
- 17. I will not use USA Pickleball records or materials for personal gain.
- 18. I will treat others with respect.
- 19. I will exhibit fairness and honesty in my dealings with others.
- 20. I will support USA Pickleball policies, procedures, plans, and initiatives.
- 21. I will accept responsibility for my own actions.
- 22. I will exemplify the highest standard in ethical behavior and fair play.
- 23. I will treat ambassadors, fellow members, guests, and J staff with respect.

Date: